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Croignon (33750)

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## Agent d'exploitation Maritime, Séniор

### EXPERIENCES PROFESSIONNELLES

**janv. 2008 / aujourd'hui Agent d'exploitation Maritime**

BALGUERIE SA

- \* Ocean freight operational tasks - Bookings, Customs formalities, customer compliance, operational and administration duties.
- \* Post-shipping follow up and feeding customers
- \* Import (Reverse Logistics)
- \* Inland Transportation (Pick-up and Warehousing)
- \* Consolidating
- \* FCL and LCL handling
- \* Transport documentation and BEESC issuance
- \* Ability to read and understand Letter of credit requirements

**janv. 2006 / janv. 2008 Sea Operations Supervisor**

INDIAN OCEAN LOGISTICS

- \* Coordinating departmental resources for effective operations
- \* Ensure the achievement of targets
- \* Ensure all administration duties are carried out accurately , efficiently and to high standard
- \* Provide assistance to sales department (Marketing Functions)
- \* Sea freight operations tasks - Scrap metal

**janv. 2004 / janv. 2006 Export Sales & Operations Coordinator; Implementing Export; Sales & Marketing tasks**

DHL DANZAS AIR & OCEAN

- \* Ensure administrative and operative accountabilities
- \* Sales & Marketing tasks

**janv. 2002 / janv. 2004 Administrative**

Sea Freight

Operations,

\* 脫飞捲嘆匱口条淡潦 懈果 硅袖獵 塗

\* Sea freight administrative and operative tasks

**janv. 1999 /**

**Administrative**

Administrative Clerk - CARGO EXPRESS LTD

- \* Honest and Good listener
- \* Able to work effectively on own initiative or as part of a team
- \* Ability to understand , read and follow directions/ instructions
- \* Ability to follow work procedures and security rules
- \* Dealing easily with external stakeholders / suppliers
- \* Remain vigilant and professional whilst under pressure and tight deadlines
- \* Partnering relationship with customers
- \* Able to develop customized solutions for customers needs and benefits
- \* Educate customers
- \* Follow through and keep customer informed of changes
- \* Use technology to operate more efficiently
- \* Use operating IT systems -Logis /Genesis/Satellit/ Microsoft office
- \* Efficient telephone manner

### DIPLOMES ET FORMATIONS

<b>sept. 2010 / juin 2013</b>	<b>IMDG Code and Incoterms</b> SAFE
<b>/ juin 2008</b>	<b>Centosis Learning Services / MCA International - Supervisory Leadership</b> - BAC+4
<b>/ juin 2007</b>	<b>Graduate Diploma in Management Studies</b> - BAC+4 Institute of Commercial Management England
<b>/ juin 2006</b>	<b>Certificate in Dangerous Goods Code - International Maritime Organization</b> IMO
<b>/ juin 2005</b>	<b>DHL Danzas Air &amp; Ocean Marketing and</b> Sales Emerging Markets Regional Management - Africa; Kenya
<b>/ juin 2003</b>	<b>Diploma in International Trade</b> Institute of Commercial Management England
<b>/ juin 2002</b>	<b>Certificate in International Trade</b> Institute of Commercial Management England
<b>/ juin 2001</b>	<b>Certificate in international Marketing &amp; Export Opportunities</b> SMIDO) E-Commerce
<b>/ juin 1999</b>	<b>Pitman Qualifications (Practical Spreadsheets Processing) - City &amp; Guilds of London Examinations</b>
<b>/ juin 1998</b>	<b>Higher School Certificate</b> Cambridge University Examinations
<b>/ juin 1997</b>	School Certificate - Cambridge University Examinations

## COMPETENCES

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Reverse Logistics, Logis /Genesis/Satellit/ Microsoft office

## COMPETENCES LINGUISTIQUES

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<b>Anglais</b>	Courant
<b>Français</b>	Courant

## CENTRES D'INTERETS

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voile et histoire politique