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Lyon (69000)

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## Representative Operations, Junior

### EXPERIENCES PROFESSIONNELLES

janv. 2020 / déc. 2021

#### Representative Operations

Concentrix Services Vadodara

- Administered consumer inquiries while ensuring effective communication with the team.
- Progressed as a certified financial advisor for mutual funds and stocks.
- Implemented testing tasks pertaining to sale of mutual funds as well as pioneering in customer service.
- Affiliated with Aditya Birla Mutual Fund and Responsibilities included scrum meetings, user connect, retrospective, sprint planning, excel data sheet, weekly executive meetings with client executive administered under Quality team.

janv. 2019 / janv. 2020

#### Marketing and Inventory Assistant

Kasab Boutique

- Handled material inventory orders, internal processing according to size and packaging apparels for storage at designated warehouses.
- Incorporated E-commerce database activities involving tasks related to data manipulation, optimisation, extraction, analysis and target customers using CRM.
- Launched clothing products on E-commerce websites namely Amazon, Flipkart and Myntra.
- Implemented real-time solutions to minimise loss in business, along with identification of the root cause and providing solutions.

### DIPLOMES ET FORMATIONS

/ juin 2021

**Current Em-lyon business school; MSc. in Management - Grande Ecole (Coursework - Marketing, Strategic Management, Project Management, Sales operation - BAC+3**

Lyon, France

sept. 2014 / juin 2018

**Bachelor of Engineering (Electrical & Electronics Engineering) | CGPA - 72/100 - BAC+3**

SRM Institute OF Science & Technology | Chennai, India

### COMPETENCES

| CGPA - 72/100, scrum, data sheet, database, data manipulation, CRM, Flipkart, Microsoft Excel |, Microsoft Word |, SAP|, Java |, | Figma | Wireframes, DBMS tools, ORACLE, PostgreSQL, SQLite, Programming, Java, Java-script, Python, HTML, CSS, C++, MySQL

### COMPETENCES LINGUISTIQUES

Anglais

Courant

Français

Bilingue

